

Scoring Our Practice Management System

• Name:

• Role at practice:

• On a scale of 1 to 5 (with 5 being the best score), how would you rate our current system overall?

• How long have you been using this system?

• Do you have previous experience with other systems? If so, which ones have you used?

• From the list below:

- ✓ all the features about our current system that **PERFORM BEST.**
- ✗ all the features about our current system that **PERFORM THE WORST.**

User interface design	Remote accessibility	Ease of use	Appointment calendar
Online booking	Online pre-registration / self check-in	Automated reminders	Shift scheduling
Digital consent forms / patient documents	Inventory management	Item lists / pricing tool	Wholesaler/supplier integration
Financial reporting tools	Insurance claims integration	Patient referral management	Customer Support
Prescription management / refills	Health plans	Label printer integration	Automatic invoicing
Bundled item invoicing	Accounting software integration	Text templates (e.g. clinical notes, discharge instructions)	2-way integration with internal labs
2-way integration with external lab	Triage module / dashboard	Digital whiteboard	Client feedback capture
Shared staff inbox	System search capabilities	Other:	Other:

• What are the 5 most important features to have in a practice management system?

(Feel free to refer to the list above)

- 1.
- 2.
- 3.
- 4.
- 5.

• What are the 5 least important features?

- 1.
- 2.
- 3.
- 4.
- 5.

• Rank this statement: I believe different practice software would make my job easier.

(1 = My job would not be any easier; 5 = My job would be much easier.)

• Any additional comments or feedback?